Covalensedigital

Digital Ecosystem Enabler

Our Mantra

Emerge. Innovate. Excel.

Digital ecosystem enabler with 1000+ years of collective leadership experience in building complex digital revenue platforms for global enterprises.

Built 100+ Digital accelerators automating the concept2cash2care workflows for quick launch of Digital Revenue platforms.

Played a key role in the digital transformation journey of 40+ Telcos and 15+ major enterprises across the globe.

Innovated Csmart Synapse, a state-of-the-art SaaS BSS Platform that reduces CAPEX & OPEX up to 50% and shortens GTM cycle by 4x.

6 Global offices

20 Countries Served

580+ Happy Employees

50+ customers

>50M Connected Subscribers

>500M Transactions Per Day

60+ Standardized Business Processes based on TMF, ODA & open APIs

Industry Focus

- MNO, MVNO, MVNE
- 5G/IoT
- Enterprise 5G / Private Networks
- Satellite Communications

Our Results Tell the Story

Success Metrics That Matter

- **60%** OPEX saving for a Singapore MVNO

- **6** Country launch gaining 5% market share for an MVNO in APAC

- **12M+** - Scaled from 0 to 12M+ Subscribers in <12 months for an African MNO

- **8%** drop in Churn rate for a Nigerian MNO

- **9+** years of engagement with an enterprise in USA leading to 8x growth

- **99.999%** Accuracy in BSS migration of 12 million subscribers for an MVNO in USA

- **<100** days Launch of any new MVNO using SaaS platform by a European MVNE

- **<24** hours - Reduced new service launch time from weeks to hours for a US Satellite Operator

Csmart Synapse - One Digital Platform

Enabling end to end Telco Concept to Cash to Care workflows

CPQ
Empowering Sales Precision

Inventory
Seamless Management and Expense Optimization

Vouchers
Streamlining Voucher Lifecycle

Contracts
Redefining Contract Excellence

Campaign
Elevating Marketing Strategies with Data-Driven Campaigns

CVM
Elevating Customer Engagement with Business Growth

Case
Personalized Issue Tracking and Resolution

Care
Elevating Digital Customer Engagement Experience

Survey
Strategic Insights for Data-driven Excellence

DRM
Unified Invoicing and Automated Billing for Revenue Excellence

RevShare
Redefining Partner Collaboration and Revenue Sharing

iReport
Versatile Insights for Diverse Audience

Dealer
Efficient Management of Dealer Network

iPaaS
No/low code Integration and Orchestration for Seamless Operations

Business Rule Engine
Navigating Complexity with Ease

Observability
Redefining Monitoring Excellence

Generative AI
Overcoming Challenges through AI Powered Innovations

Industry Specific CRM
Telco, Satellite, Enterprise, IoT

Marketplace
Enabling service provider to go beyond connectivity

cTAF
Devops & CI/CD enabler

A Reliable Partner

in Every Step of Your Digital Transformation

Integrated Engineering Solutions/Product Engineering

Infrastructure and Cloud

Quality Engineering & Quality Assurance

Enterprise Services

Digital/Intelligent Automation

Competencies

Cloud Transformation

Cloud Agnostic

aws   Azure   ORACLE CLOUD

Google Cloud

Data Monetization

Data Warehouses, BigData, Data Lake, Analytics & Reporting, Machine Learning

Power BI   tableau

Application Modernization

Low Code M/W, Open API & QA Automation

csmart   cTAF   ORACLE

Digital Innovation

Digital Engagement, Intelligent Automation RPA, BPA, ML & AI

csmart   servicenow   UiPath

AUTOMATION ANYWHERE

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